

SAP Business One[®] Service mobile app

Work smarter and faster with the SAP Business One Service mobile app. Manage and resolve service tickets easily, on the move.



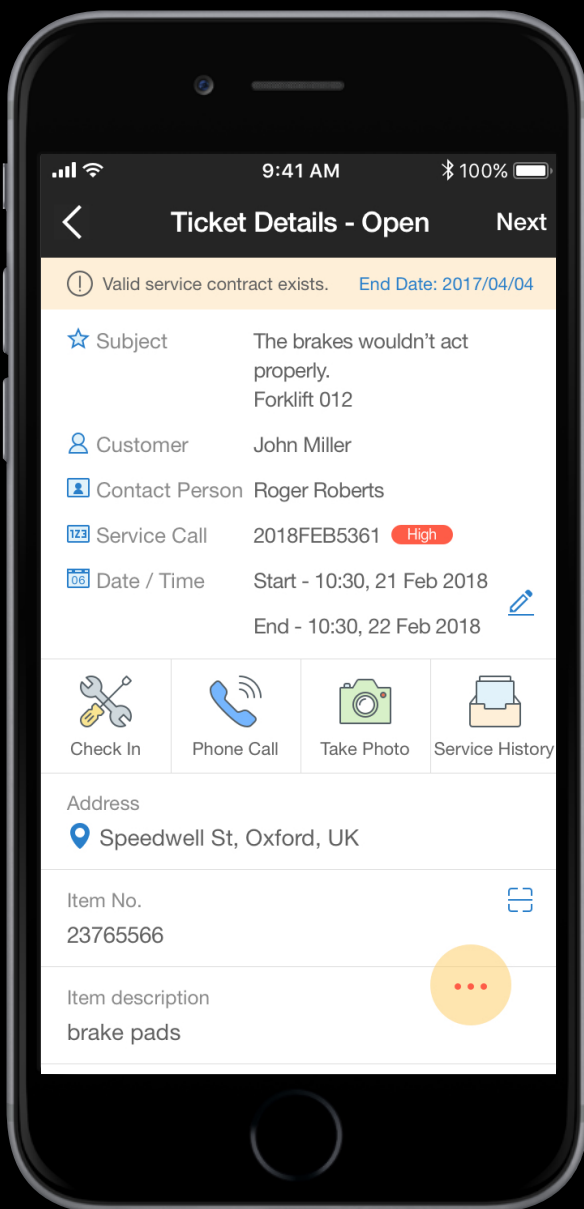
View KPIs

- Monthly **closed** tickets
- Yearly in-service **rate**
- Top 5 **fixed** items
- Top 5 **visited customers**



Tickets

- **View** your tickets
- **Filter** tickets
- **Check and synchronize** tickets in your monthly calendar



Ticket Details

Efficiently manage and resolve your service tickets online or offline



Check-in and Check-out
Remote worker safety feature



Location
Check the customer's address on a map



Phone Call
Easily call your customer



Scan An Item
Scan a QR or barcode Identify an item by its serial number



Take A Photo
Capture important details or images



Sales Orders
Easily view, edit, create, duplicate and cancel sales orders



Service History
View a list of all other service call records



Attachment
Include important details of a service call

Ticket Summary

Review and capture a report for your service ticket



View and confirm the service ticket details



Create a PDF report



Capture a customer signature on your phone screen



Print a ticket summary on a portable Bluetooth printer